

Privacy Policy

1. Introduction

At AIScience s.r.o. ("Our Company," "we," "our," "us") we prioritize your privacy and are committed to safeguarding your personal information. This document outlines how we gather, utilize, disclose, and protect your information when you engage with our website at langen.io ("our site" or "this site"), utilize our AI language learning resources, or use our services.

2. Data Collection

We may gather and manage the following data from you:

- **Identity Information:** Includes your name, username or similar identifiers, title, birthdate, and gender.
- **Contact Information:** Contains your billing address, delivery address, email, and phone numbers.
- **Financial Data:** Includes bank details and payment card information.
- **Transaction Data:** Pertains to payment details and services you procure from us.
- **Technical Data:** Encompasses your IP address, login information, browser types, time zone, location, plug-ins, operating system, and the devices you use to access this site.
- **Profile Data:** Consists of your username, password, purchase details, preferences, and feedback.
- **Usage Data:** Information on your interaction with our site, services, and products.
- **Marketing and Communications Data:** Your marketing preferences and communication preferences.

3. Methods of Data Collection

Data collection methods involve:

- **Direct Interactions:** Information you provide by filling out forms or through correspondence via mail, phone, or email.
- **Automated Interactions:** Automatic collection of technical data as you browse our site.
- **Third Parties or Public Sources:** Information received from other parties or public databases.

4. Usage of Your Data

Your personal data is utilized only where legally permitted, primarily for the following:

- To manage your access to our services.
- To handle payments and charges.
- To maintain our relationship with you.
- To present relevant content and ads and evaluate advertising effectiveness.
- To enhance our site and services using data analysis.
- To recommend products or services that might interest you.

5. Legal Grounds for Processing

Processing of your personal data is based on:

- **Contractual Necessity:** For fulfilling contracts entered into or being entered into with you.
- **Legitimate Interests:** Where it is vital for our interests or those of a third party and your rights do not override these interests.
- **Consent:** With your consent for processing personal data.
- **Legal Obligation:** Compliance with legal or regulatory requirements.

6. GDPR Compliance

Our Company is committed to ensuring the security and protection of the personal data that we process, and to provide a compliant and consistent approach to data protection, which complies with the General Data Protection Regulation (GDPR) and other relevant data protection laws.

- **Data Rights:** In accordance with GDPR, individuals have the right to access their personal data, request rectification or erasure, restrict processing, and object to processing.
- **Data Processor Agreements:** Where we engage with third-party data processors, we ensure that they are aware of GDPR requirements and have implemented sufficient measures to ensure the protection of your personal data.
- **Data Security:** We employ robust security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information.
- **Data Protection Officer:** Data protection officer monitors our organization's data protection strategy and ensure compliance with GDPR requirements.
- **Consent:** We seek your explicit consent for processing your personal data and ensure that it is easy to withdraw consent at any time.

For any questions or queries related to your personal data or our data protection policy, please contact us by email at: support@langen.io.